**Purpose**

To provide a quieter and more peaceful homelike environment through the discontinuation of overhead paging

# **Procedure**

1. Overhead paging will only be used in the case of a catastrophic event or a potentially catastrophic event such as a code, internal threat (IE: intruder, bomb threat, etc.) to staff and residents, external threat to staff and residents (IE: terrorism, chemical spills, etc.) and threatening or potentially dangerous weather conditions.
2. Staff carries handheld radios, cordless phones or pagers/beepers to receive phone calls and/or messages eliminating the need for overhead paging.
3. This policy is communicated to residents and family members during the admission process.
4. This policy is communicated to staff during orientation.