

Bob Stillman

From: Cindy Ohms
Sent: Monday, February 7, 2022 5:06 PM
To: Bob Stillman; Peggy Porter-McGee; Wendy P. Kiser; Mendy Dehart
Cc: Lindsay L. Stearns
Subject: RE: Medical Records request

Hello – I have listed all the Medical Records fax numbers below. Once the request gets faxed into Medical Records, it gets put on a Smartsheet and the Medical Records Coordinator gets notified and will review the request. If the claim is needed, billing will get notified and they add the claim. Then the medical record coordinator will gather the records and submit to the requester.

Medical Record Lines

1. Greater Akron 330.873.3465
2. Greater Columbus 614.433.0550
3. Greater Cleveland 440.953.0870
4. Greater Dayton 937.415.5690
5. Greater Toledo 419.865.4227
6. Village (Cincinnati) 513.681.1850
7. Greater Youngstown 330.533.4650
- iii. Central Authorization Line 614.441.4970

Palliative Care 419-948-4047

From: Bob Stillman <bstillman@ohioliving.org>
Sent: Monday, February 7, 2022 4:45 PM
To: Peggy Porter-McGee <peggy@maxwellhca.com>; Wendy P. Kiser <wpkiser@ohioliving.org>; Mendy Dehart <melindadehart@txhha.com>; Cindy Ohms <COhms@ohioliving.org>
Cc: Lindsay L. Stearns <LStearns@OhioLiving.org>
Subject: RE: Medical Records request

Peggy,

Cindy Ohms can provide you guidance, her team facilitates.

Bob



Bob Stillman
Chief Financial Officer
Ohio Living Corporate

9200 Worthington Road, Suite 300 | Westerville, OH 43082 | 614.888.7800 | www.ohioliving.org

From: Peggy Porter-McGee <peggy@maxwellhca.com>

Sent: Monday, February 7, 2022 4:41 PM

To: Wendy P. Kiser <wpkiser@ohioliving.org>; Mendy Dehart <melindadehart@txhha.com>

Cc: Bob Stillman <bstillman@ohioliving.org>; Lindsay L. Stearns <LStearns@OhioLiving.org>

Subject: Medical Records request

Forgive me for interrupting your Monday, what is the desired process and contact when insurance has requested Medical Records?

Peggy Porter-McGee

Consultant

Maxwell Healthcare Associates

